

INC CODE: * - All
STATUS: * - All

USER: * - All
GROUP: CE
PRIORITY: * - All
TYPE: Call Center

ORIGINATION: 8/22/
DUE: 0/00/
RESOLUTION: 0/00/

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME
10-CE-MISC VIOLATION ***** NOTES *****	206 ROYAL OAKS DR STAFF INVESTIGATED. PROPERTY AND POOL IS SECURE - NO VIOLATION AT THIS TIME. WILL SEND LETTER 9/4/12 GIVING PROPERTY OWNERS 10 DAYS FROM RECEIPT OF LETTER TO CLEAN STAGNANT POOL. AWAITING RECEIPT. PLACARD PROPERTY 9/25/12. OWNER DECEASED. MORTGAGE COMPANY HAS CONTACTED US 10/5/12. THEY WILL HIRE CONTRACTOR TO ABATE ISSUES. MORTGAGE COMPANY WAS CONTACTED 11/9/12. THE HAVE STATED THEY ARE IN THE PROCESS OF HIRING A CONTRACTOR TO TAKE CARE OF PROPERTY. 11/13/12 DIANA HAS REQUEST FROM THE RCC HOME OWNERS ASSOC. FOR WRITTEN DOCUMENTATION OF WHAT IS BEING DONE THERE. CALLED MORTGAGE COMPANY 11/26/12 - THEY HAVE HIRED A REALTOR & GAVE APPROVAL FOR BEE REMOVAL AND POOL COVER TO BE	ACTIVE	8/22/12	5/31/13	3	awest	REGIONS MORTGAGE
TASK#/DESCRIPTION 26 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 206 ROYAL OAKS PLACED ON 11/1/12. 20 DAY CONTINUANCE GRANTED TO ABATE ISSUE. NO WORK HAS BEEN DONE TO PROPERTY AS OF 12/28/12. WILL CONTACT BANK TO DISCUSS ISSUE, AND WILL REVIEW THIS CASE WITH CITY ATTORNEY. STAFF WAS CONTACTED 1/18/13 BY BANK & AGENT FOR BANK. STAFF EMAILED PICTURES TO AGENT TO VERIFY WORK TO BE DONE. BANK WILL CONTACT STAFF A.S.A.P. STAFF WILL COLLABORATE WITH CITY ATTORNEY. SENT LETTERS TO RESPONSIBLE PARTIES 4/17/13 GIVING THEM 10 DAYS TO CLEAN & MAINTAIN SWIMMING POOL.	STATUS Closed	ORIG DATE 4/19/13	DU DATE 5/03/13	3	CE	ASG USR awest
63 REINSPECT ***** NOTES *****	206 ROYAL OAKS OWNER RECEIPT SIGNED 4/25/13. MORTGAGE CO. RECEIPT SIGNED 4/24/13. 5/16/13 STAFF OBSERVED NO WORK HAS BEEN DONE. REFERRED TO CITY ATTORNEY FOR ASSISTANCE.	Active	8/22/12	5/31/13	3	CE	ib
14-CE-SUBSTANDARD BLDG ***** NOTES *****	2231 S H 35 BYPASS SENT LETTER 10/9/12 GIVING PROPERTY OWNER 30 DAYS TO REPAIR OR REMOVE STRUCTURE FROM PROPERTY AND TO MOW. RECEIPT SIGNED 10/10/12. STAFF SPOKE TO OWNER 10/12/12 - THEY INTEND TO REPAIR STRUCTURE. WILL HIRE CONTRACTOR A.S.A.P. WILL MONITOR PROGRESS. OWNER OBTAINED A DEMOLITION PERMIT 11/16/12. SAID PERMIT WILL EXPIRE 5/16/13.	ACTIVE	10/08/12	6/17/13	1	awest	STRICKLAND, EDELTRAU
TASK#/DESCRIPTION 35 REINSPECT ***** NOTES *****	PROPERTY 2231 S H 35 BYPA AGENT FOR OWNER CAME IN 5/15/13. STAFF GRANTED A 30 DAY EXTENSION FOR AGENT TO COMPLETE DEMOLITION OF STRUCTURES TO 6/16/13. SENT LETTER OF EXTENSION 5/16/13.	STATUS Active	ORIG DATE 10/08/12	DU DATE 6/17/13	1	CE	ASG USR ib
15-CE-SUBSTANDARD BLDG	814 N ANN ST	CLOSED	1/16/13	5/09/13	2	awest	VALDEZ, ELMA O
TASK#/DESCRIPTION 36 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 814 N ANN ST SENT LETTER 1/17/13 GIVING PROPERTY OWNERS 30 DAYS FROM RECEIPT	STATUS Closed	ORIG DATE 1/16/13	DU DATE 4/25/13	1	CE	ASG USR awest

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME	RE
	VIOLATION OF BUILDING ORDINANCE. OWNER CAME INTO OFFICE AND PICKED UP DOCUMENTS TO OBTAIN A PERMIT FOR GENERAL REPAIRS. STOP WORK ORDER ISSUED 4/3/13, GIVING PROPERTY OWNER 10 DAYS TO NOTIFY BUILDING INSPECTOR. STAFF INVESTIGATED PROPERTY 5/3/13. FOUND WORK REQUIRING PERMIT HAS BEEN COMPLETED WITHOUT A PERMIT. CHARGES WILL BE FILED.							
TASK#/DESCRIPTION 72 RESOLVE VIOLATION	PROPERTY 803 N CHURCH ST	STATUS Closed	ORIG DATE 3/18/13	DU DATE 5/07/13	P 2 CE	ASG ib	GRP	ASG USR RE
18-CE-ZONING VIOLATION ***** NOTES *****	721 S LIVE OAK ST	CLOSED	3/22/13	4/30/13 1 awest			RUSSELL, DWIGHT C	
	STAFF INVESTIGATED. WILL HAVE POLICE PATROL LOCATION IN THE EVENINGS TO DETERMINE IF VIOLATION IS PRESENT. COMPLETED.							
TASK#/DESCRIPTION 40 REINSPECT ***** NOTES *****	PROPERTY 721 S LIVE OAK	STATUS Closed	ORIG DATE 3/22/13	DU DATE 4/30/13	P 1 CE	ASG ib	GRP	ASG USR RE
	STAFF OBSERVED THAT NO ONE APPEARS TO BE LIVING IN THE VAN AT THE TIME OF INSPECTION. COMPLETED.							
13-CE-MISC VIOLATION ***** NOTES *****	220 SUNSET DR	ACTIVE	3/25/13	6/17/13 1 awest			WALPOLE, DAVY	
	SENT LETTER 3/28/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO CLEAN JUNK & TRASH, REPAIR OR DEMOLISH DILAPIDATED STRUCTURE, AND TO SECURE STRUCTURE. RECEIPT SIGNED 4/1/13. OWNER REQUESTED WE ABATE ISSUES FOR HER. STAFF HIRED CONTRACTOR TO MOW AND REMOVE JUNK & TRASH FROM PROPERTY WEEK OF 4/8/13. WAITING ON BID PROPOSAL FOR DEMOLITION OF DILAPIDATED STRUCTURES. OWNER HAS NOW OBTAINED DEMOLITION PERMIT ON 4/16/13 TO REMOVE SUBSTANDARD STRUCTURES-30 DAYS GRANTED. WORK CONTINUES ON DEMOLITION OF ALL STRUCTURES ON PROPERTY-30 DAYS.							
TASK#/DESCRIPTION 33 RESOLVE VIOLATION ***** NOTES ***** 34 INVOICE ***** NOTES *****	PROPERTY 220 SUNSET DR L	STATUS Active	ORIG DATE 3/25/13	DU DATE 6/17/13	P 1 CE	ASG ib	GRP	ASG USR RE
	LIENED PROPERTY FOR INVOICE ISSUED. OWNER REFUSES TO PAY. 220 SUNSET DR L							
	Closed 4/23/13 5/23/13 1 CE awest SENT INVOICE FOR CLEANUP OF JUNK & TRASH VIOLATION GIVING 30 DAYS TO PAY.							
11-CE-HIGH WEEDS/GRASS ***** NOTES *****	1319 S LIVE OAK ST	CLOSED	3/26/13	5/13/13 1 awest			STROSSER, HENRY G	
	3/26/13 STAFF INVESTIGATED. SENT LETTER 3/28/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW. WAITING FOR SIGNED RECEIPT 4/9/13. RECEIPT RETURNED UNSIGNED - PLACARDED PROPERTY 4/22/13. STAFF WILL HIRE CONTRACTOR TO MOW WEEK OF 5/6/13. RE-INSPECTED - COMPLETED BY OWNER. COMPLETED.							

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME	
TASK#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	ASG GRP	ASG USR	RE
27 NOTIFY VIOLATOR	1319 S LIVE OAK	Closed	4/22/13	5/03/13	1	CE	awest	
71 REINSPECT	1319 S LIVE OAK	Closed	5/06/13	5/13/13	1	CE	ib	
***** NOTES *****	HIRED CONTRACTOR TO MOW WEEK OF 5/6/13.							
7-CE-TREE VIOLATION	505 S CHURCH ST	VOIDED	3/27/13	4/19/13	1	awest	SCHUSTEREIT, MICHAEL	
TASK#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	ASG GRP	ASG USR	RE
13 NOTIFY VIOLATOR	505 S CHURCH ST	Closed	3/27/13	3/28/13	1	CE	awest	
***** NOTES *****	REMOVE PALM FRONDS FROM YARD							
14 1-TREE LETTER	505 S CHURCH ST	Voided	4/19/13	4/12/13	1	CE	awest	
15 REINSPECT	505 S CHURCH ST	Closed	4/19/13	4/15/13	1	CE	ib	
16 RESOLVE VIOLATION	505 S CHURCH ST	Closed	4/15/13	4/16/13	1	CE	ib	
17 INVOICE	505 S CHURCH ST	Closed	4/19/13	5/20/13	1	CE	awest	
***** NOTES *****	STAFF HIRED CONTRACTOR TO CLEAN PALM FRONDS FROM PROPERTY							
18 ISSUE INVOICE	505 S CHURCH ST	Voided	4/18/13	4/19/13	1	CE	awest	
19 1-TREE LETTER	505 S CHURCH ST	Voided	4/19/13	4/20/13	1	CE	awest	
20 INVOICE	505 S CHURCH ST	Closed	4/19/13	4/20/13	1	CE	awest	
8-CE-TREE VIOLATION	505 S CHURCH ST	ACTIVE	3/27/13	6/06/13	3	awest	SCHUSTEREIT, MICHAEL	
***** NOTES *****	STAFF REPORTED VIOLATION 3/27/13 SENT LETTER 3/28/13 OWNER SIGNED RECEIPT 4/2/13 STAFF HIRED CONTRACTOR TO CLEAN PROPERTY 4/15/13 CONTRACTOR COMPLETED WORK 4/17/13							
TASK#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	ASG GRP	ASG USR	RE
21 RESOLVE VIOLATION	505 S CHURCH ST	Closed	4/18/13	4/19/13	1	CE	ib	
22 ISSUE INVOICE	505 S CHURCH ST	Closed	4/19/13	5/22/13	2	CE	awest	
23 INVOICE	505 S CHURCH ST	Closed	4/19/13	5/20/13	1	CE	awest	
***** NOTES *****	OWNER HAS 30 DAYS FROM 4/19/13 TO PAY INVOICE							
144 ISSUE LIEN	505 S CHURCH ST	Active	6/05/13	6/06/13	3	CE	awest	
***** NOTES *****	INVOICE NOT PAID-ISSUE LIEN.							
19-CE-UNSECURED BLDG	627 SUNSET DR	ACTIVE	4/01/13	6/06/13	1	awest	ALEMAN, JIMMY	
***** NOTES *****	STAFF INVESTIGATED. SENT LETTER 4/5/13 GIVING PROPERTY OWNER 10 DAYS TO FROM RECEIPT OF LETTER TO SECURE STRUCTURE.							
TASK#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	ASG GRP	ASG USR	RE
41 NOTIFY VIOLATOR	627 SUNSET DR	Closed	4/01/13	4/18/13	1	CE	awest	
***** NOTES *****	NO CONTACT FROM OWNER AS OF 4/29/13.							
42 1-UNSECURED BLDG	627 SUNSET DR	Closed	4/24/13	4/18/13	1	CE	awest	
52 REINSPECT	627 SUNSET DR	Closed	4/29/13	5/31/13	1	CE	ib	
***** NOTES *****	RECEIPT RETURNED UNSIGNED. PLACARDED PROPERTY 4/29/13. HIRED CONTRACTOR TO SECURE HOME WEEK OF 5/20/13.							
53 1-UNSECURED BLDG	627 SUNSET DR	Closed	4/29/13	4/30/13	1	CE	awest	
146 RESOLVE VIOLATION	627 SUNSET DR	Active	6/05/13	6/06/13	1	CE	ib	
***** NOTES *****	SENT INVOICE 6/5/13 GIVING PROPERTY OWNER 30 DAYS TO PAY.							
9-CE-JUNK/TRASH	1907 FM 3036	CLOSED	4/16/13	5/03/13	5	awest	JOHNSON PARKS	
***** NOTES *****	STAFF RE-INSPECTED-COMPLETED BY OWNER. COMPLETED.							
TASK#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	ASG GRP	ASG USR	RE
24 NOTIFY VIOLATOR	1907 FM 3036 L28	Closed	4/16/13	5/03/13	5	CE	awest	
25 JUNK/TRASH LETTER	1907 FM 3036 L28	Closed	4/19/13	5/03/13	1	CE	awest	
***** NOTES *****	CITIZEN COMPLAINT 4/15/13 STAFF INVESTIGATED 4/16/13 SENT LETTER 4/19/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO REMOVE WOOD PALLETS							

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48 REINSPECT ***** NOTES *****	1907 FM 3036 L28 RECEIPT SIGNED 4/23/13.	Closed	4/23/13	5/03/13	5 CE		ib	
1-CE-ABANDONED VEHICLE		VOIDED	4/17/13	4/18/13	1	administra		
TASK#/DESCRIPTION 01 INSPECT/VERIFY	PROPERTY	STATUS	ORIG DATE	DU DATE	P	ASG GRP	ASG USR	RE
2-CE-HIGH WEEDS/GRASS ***** NOTES *****	524 S AUSTIN ST MGR SENT EMAIL W/PIC OF POSSIBLE VIOLATION FOR PROPERTY	VOIDED Voided	4/17/13 4/17/13	4/19/13 4/19/13	1	CE	ib	LAO, CHOOSRI
TASK#/DESCRIPTION 02 INSPECT/VERIFY ***** NOTES *****	PROPERTY 524 S AUSTIN ST	STATUS Voided	ORIG DATE 4/17/13	DU DATE 4/19/13	P	ASG GRP	ASG USR	RE
	PROPERTY WAS INSPECTED ONE MONTH AGO & WAS NOT IN VIOLATION AT THAT TIME. I.B. INSPECTED 4/17/13-FOUND TO BE IN VIOLATION NOW. STAFF HIRED CONTRACTOR TO MOW 4/18/13.							
3-CE-HIGH WEEDS/GRASS ***** NOTES *****	524 S AUSTIN ST *REPEAT OFFENDER	CLOSED	4/17/13	5/23/13	2	CE	west	LAO, CHOOSRI
	HIRED CONTRACTOR TO MOW WEEK OF 4/18/13.							
TASK#/DESCRIPTION 03 REINSPECT ***** NOTES *****	PROPERTY 524 S AUSTIN ST	STATUS Closed	ORIG DATE 4/18/13	DU DATE 4/28/13	P	ASG GRP	ASG USR	RE
	RECEIVED EMAIL FOR HIGH WEEDS AT PROPERTY. STAFF OBSERVED PROPERTY WAS NOT IN VIOLATION ONE MONTH AGO BUT IS IN VIOLATION NOW.							
04 RESOLVE VIOLATION	524 S AUSTIN ST	Closed	4/17/13	4/19/13	2	CE	ib	
05 INVOICE	524 S AUSTIN ST	Closed	4/18/13	4/19/13	1	CE	west	
06 ISSUE INVOICE ***** NOTES *****	524 S AUSTIN ST	Closed	4/18/13	5/23/13	2	CE	west	
	ISSUED INVOICE #3, GIVE 30 DAYS TO PAY. PAID 5/3/13. COMPLETED.							
07 INVOICE	524 S AUSTIN ST	Closed	4/18/13	5/20/13	1	CE	west	
5-CE-HIGH WEEDS/GRASS ***** NOTES *****	2007 TULE PARK DR REPEAT OFFENDER-SENT LETTER 4/18/13 GIVING PROPERTY OWNER 10	CLOSED	4/17/13	6/24/13	4	CE	west	LUXENBURGER, CAROL K
	DAYS FROM RECEIPT OF LETTER TO MOW.							
TASK#/DESCRIPTION 09 NOTIFY VIOLATOR	PROPERTY 2007 TULE PARK D	STATUS Closed	ORIG DATE 4/17/13	DU DATE 5/02/13	P	ASG GRP	ASG USR	RE
10 HIGHWEEDS/GRASS	2007 TULE PARK D	Closed	4/18/13	4/19/13	1	CE	west	
49 REINSPECT ***** NOTES *****	2007 TULE PARK D RECEIPT SIGNED 4/25/13.	Closed	4/26/13	5/06/13	4	CE	ib	
73 HIRED CONTRACTOR	2007 TULE PARK D	Closed	5/08/13	5/24/13	4	CE	ib	
***** NOTES *****	HIRED CONTRACTOR TO MOW WEEK OF 5/6/13.							
112 ISSUE INVOICE ***** NOTES *****	2007 TULE PARK D	Closed	5/23/13	6/24/13	4	CE	west	
	CONTRACTOR MOWED. WAITING FOR INVOICE TO CHARGE OWNER. SENT INVOICE TO OWNER 5/24/13 GIVING 30 DAYS TO PAY. RECEIVED PMT 6/4/13 FOR INVOICE. COMPLETED.							
130 INVOICE	2007 TULE PARK D	Closed	5/24/13	5/25/13	4	CE	west	
4-CE-HIGH WEEDS/GRASS ***** NOTES *****	807 N WOOD ST 2ND VIOLATION WITHIN 12 MONTHS.	CLOSED	4/18/13	5/23/13	2	CE	west	VINTAGE RED PROPERTY
	INVOICE PAID 5/6/13. COMPLETED.							

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TASK#/DESCRIPTION 08 RESOLVE VIOLATION 28 ISSUE INVOICE ***** NOTES *****	PROPERTY 807 N WOOD ST 807 N WOOD ST RECEIVED INVOICE FROM CONTRACTOR-4/22/13.	STATUS Closed Closed	ORIG DATE 4/18/13 4/23/13	DU DATE 4/26/13 5/23/13	P 2 CE 2 CE	ASG ib awest	ASG ib awest	USR RE
6-CE-HIGH WEEDS/GRASS ***** NOTES *****	1313-1317 JENKINS ST CLOSED *REPEAT OFFENDER-SENT LETTER 4/18/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW. OWNER MOWED PROPERTY. COMPLETED.		4/18/13	5/16/13	2	awest	THOMPSON, GARY G	
TASK#/DESCRIPTION 11 NOTIFY VIOLATOR 12 HIGHWEEDS/GRASS 70 REINSPECT ***** NOTES *****	PROPERTY 1313-1317 JENKINS ST 1313-1317 JENKINS ST 1313-1317 JENKINS ST WAITING FOR SIGNED RECEIPT-STAFF TO PLACARD PROPERTY WEEK OF 5/6/13.	STATUS Closed Closed Closed	ORIG DATE 4/18/13 4/19/13 5/06/13	DU DATE 5/03/13 5/03/13 5/16/13	P 2 CE 2 CE 2 CE	ASG awest awest ib	ASG awest awest ib	USR RE
20-CE-HIGH WEEDS/GRASS ***** NOTES *****	827 S LIVE OAK ST ACTIVE SENT LETTER 4/24/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.		4/23/13	6/17/13	1	awest	CLINE, GREG K	
TASK#/DESCRIPTION 43 NOTIFY VIOLATOR 44 REINSPECT ***** NOTES ***** 145 PLACE PLACARD ***** NOTES *****	PROPERTY 827 S LIVE OAK 827 S LIVE OAK WAITING ON SIGNED RECEIPT. 827 S LIVE OAK RECEIPT RETURNED UNSIGNED 6/5/13. PLACARDED PROPERTY 6/5/13.	STATUS Closed Closed	ORIG DATE 4/23/13 4/24/13	DU DATE 4/25/13 5/22/13	P 1 CE 1 CE	ASG awest ib	ASG awest ib	USR RE
22-CE-ZONING VIOLATION ***** NOTES *****	53 CHARLIE CLOSED TURNED OVER TO ARANSAS COUNTY ANIMAL CONTROL AND PD FOR RESOLUTION. <SECTOR 3>		4/23/13	4/26/13	1	awest	MANNING, S R JADE	
TASK#/DESCRIPTION 46 INSPECT/VERIFY 47 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 53 CHARLIE 53 CHARLIE STAFF INVESTIGATED. FOUND NUMEROUS CATS AND STRONG ODOR AT PROPERTY. REFERRED TO ANIMAL CONTROL FOR SEVERAL POSSIBLE VIOLATIONS.	STATUS Closed Closed	ORIG DATE 4/23/13 4/23/13	DU DATE 4/24/13 4/26/13	P 1 CE 1 CE	ASG ib awest	ASG ib awest	USR RE
24-CE-ZONING VIOLATION ***** NOTES *****	53 CHARLIE ACTIVE STAFF INVESTIGATED. FOUND NUMEROUS CATS AND STRONG ODOR AT PROPERTY. REFERRED TO ARANSAS COUNTY ANIMAL CONTROL AND PD FOR RESOLUTION.		4/23/13	6/07/13	3	awest	MANNING, S R JADE	
TASK#/DESCRIPTION 51 INSPECT/VERIFY ***** NOTES *****	PROPERTY 53 CHARLIE WAITING FOR FOLLOW UP FROM ANIMAL CONTROL. ANIMAL CONTROL	STATUS Active	ORIG DATE 4/23/13	DU DATE 6/07/13	P 3 CE	ASG ib	ASG ib	USR RE

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME
	NOTIFIED STAFF 5/20/13 THE OCCUPANT HAS BEEN GIVEN 15 DAYS TO VACATE THE PREMISES.						
21-CE-SUBSTANDARD FENCE ***** NOTES *****	1721 BAYSHORES STAFF INVESTIGATED.	CLOSED	4/24/13	6/24/13	4 awest		VITEK JR, RAYMOND
TASK#/DESCRIPTION 45 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 1721 BAYSHORES	STATUS Closed	ORIG DATE 4/24/13	DU DATE 5/08/13	P ASG 4 CE	ASG USR awest	RE
	SENT LETTER 4/24/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO REPAIR OR REMOVE FENCE AND SECURE HOME. RECEIPT SIGNED 4/29/13.						
69 REINSPECT ***** NOTES *****	1721 BAYSHORES	Closed	5/06/13	5/18/13	4 CE		ib
	OWNER CALLED & STATED THEY WILL DEMOLISH FENCE-10 DAY EXTENSION GRANTED. STAFF OBSERVERD NO WORK HAS BEEN DONE AS OF 5/20/13. CHARGES WILL BE FILED.						
108 RESOLVE VIOLATION	1721 BAYSHORES	Closed	5/22/13	6/24/13	4 CE		ib
23-CE-UNSECURED BLDG ***** NOTES *****	1131 S WATER ST	CLOSED	4/26/13	5/09/13	1 awest		FULSHEAR VENTURES, L
	4/26/13 COMPLAINT WAS REPORTED THAT SEVERAL DOORS APPEAR TO HAVE BEEN KICKED IN AT MOTEL.						
TASK#/DESCRIPTION 50 INSPECT/VERIFY 54 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 1131 S WATER ST 1131 S WATER ST	STATUS Closed Closed	ORIG DATE 4/26/13 4/29/13	DU DATE 4/29/13 4/30/13	P ASG 1 CE 1 CE	ASG USR ib awest	RE
	CONTRACTOR PULLED BUILDING PERMIT FOR GENERAL REPAIRS 2/7/13. STAFF SPOKE TO CONTRACTOR TODAY. THEY WILL HAVE BUILDINGS SECURED BY 5/1/13.						
55 REINSPECT ***** NOTES *****	1131 S WATER ST	Closed	4/29/13	5/09/13	1 CE		ib
	STAFF OBSERVED VIOLATIONS HAVE BEEN ABATED.						
25-CE-JUNK/TRASH ***** NOTES *****	748 S MATHIS ST	CLOSED	4/29/13	5/24/13	1 awest		TAYLOR, SHARON
	CITIZEN CAME INTO OFFICE WITH PICTURES OF HIS NEIGHBORS YARD WITH JUNK & TRASH.						
TASK#/DESCRIPTION 56 INSPECT/VERIFY ***** NOTES *****	PROPERTY 748 S MATHIS ST	STATUS Closed	ORIG DATE 4/29/13	DU DATE 4/30/13	P ASG 1 CE	ASG USR ib	RE
	STAFF INVESTIGATED. FOUND PROPERTY TO BE IN VIOLATION OF HIGH WEEDS, JUNK & TRASH AND JUNK VEHICLE.						
60 NOTIFY VIOLATOR 61 JUNK/TRASH LETTER; H ***** NOTES *****	748 S MATHIS ST 748 S MATHIS ST	Closed Closed	4/29/13 4/29/13	5/13/13 4/30/13	1 CE 1 CE		awest awest
	SENT LETTER 4/30/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW, CLEAN UP JUNK & TRASH AND REMOVE JUNK VEHICLE.						
113 REINSPECT ***** NOTES *****	748 S MATHIS ST	Closed	5/23/13	6/02/13	1 CE		ib
	OWNER HAS NOT SIGNED RECEIPT. MADE CONTACT BY PHONE BUT HAS NOT DONE ANY WORK TO ABATE ISSUE. CHARGES WILL BE FILED.						
114 RESOLVE VIOLATION	748 S MATHIS ST	Closed	5/23/13	5/24/13	1 CE		ib
26-CE-HIGH WEEDS/GRASS ***** NOTES *****	804 S MATHIS ST	ACTIVE	4/29/13	6/14/13	1 awest		ROHATIHOVICI, PAVEL
	*WITHIN 12 MONTHS-CITIZEN CAME INTO OFFICE WITH PICTURES OF HIS NEIGHBORS YARD WITH HIGH WEEDS						

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TASK#/DESCRIPTION 57 INSPECT/VERIFY ***** NOTES *****	PROPERTY 804 S MATHIS ST	STATUS Closed	ORIG DATE 4/29/13	DU DATE 4/30/13	P 1 CE	ASG GRP	ASG USR	RE
	STAFF FOUND PROPERTY TO BE IN VIOLATION OF HIGH GRASS & WEEDS. HIRED CONTRACTOR TO MOW WEEK OF 4/29/13.						ib	
58 NOTIFY VIOLATOR 59 REINSPECT 79 RESOLVE VIOLATION ***** NOTES *****	804 S MATHIS ST 804 S MATHIS ST 804 S MATHIS ST	Closed Closed Active	4/29/13 4/29/13 5/13/13	4/30/13 5/09/13 6/14/13	1 CE 1 CE 1 CE	awest ib ib		
	CONTRACTOR MOWED 4/30/13. BILLED 5/3/13-SENT TO ACCOUNTS PAYABLE.							
80 INVOICE ***** NOTES *****	804 S MATHIS ST	Closed	5/14/13	6/14/13	1 CE	awest		
	MAILED INVOICE 5/14/13 GIVING PROPERTY OWNER 30 DAYS FROM RECEIPT OF INVOICE TO PAY.							
27-CE-SUBSTANDARD BLDG ***** NOTES *****	408 E BAY ST	CLOSED	4/30/13	5/24/13	1 awest		VALENZUELA, THOMAS	
	*STAFF HAS MONITORED THIS PROPERTY FOR SOME TIME. IT HAS BEEN PURCHASED THRU AUCTION FOR BACK TAXES OWED.							
TASK#/DESCRIPTION 62 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 408 E BAY ST	STATUS Closed	ORIG DATE 4/30/13	DU DATE 5/13/13	P 1 CE	ASG GRP	ASG USR	RE
	SENT LETTER 4/30/13 GIVING PROPERTY OWNER 30 DAYS FROM RECEIPT OF LETTER TO REPAIR OR DEMOLISH STRUCTURES. RECEIPT SIGNED 5/2/13.						awest	
115 REINSPECT 116 RESOLVE VIOLATION ***** NOTES *****	408 E BAY ST 408 E BAY ST	Closed Closed	5/23/13 5/23/13	6/02/13 5/24/13	1 CE 1 CE		ib ib	
	CHARGES WILL BE FILED.							
28-CE-HIGH WEEDS/GRASS ***** NOTES *****	1125 N PATTON ST	ACTIVE	5/01/13	6/17/13	2 awest		MATSON, E M	
	CITIZEN COMPLAINT CALLED IN FOR HIGH WEEDS/GRASS ON 5/1/13.							
TASK#/DESCRIPTION 64 INSPECT/VERIFY ***** NOTES *****	PROPERTY 1125 N PATTON ST	STATUS Closed	ORIG DATE 5/01/13	DU DATE 5/02/13	P 2 CE	ASG GRP	ASG USR	RE
	STAFF INVESTIGATED & FOUND PROPERTY TO BE IN VIOLATION OF HIGH WEEDS.						ib	
65 NOTIFY VIOLATOR ***** NOTES *****	1125 N PATTON ST	Closed	5/01/13	5/17/13	2 CE		awest	
	SENT LETTER 5/1/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW. RECEIPT SIGNED 5/7/13. OWNER CALLED 5/8/13-LEFT MESSAGE HE HAS HIRED CONTRACTOR TO MOW PROPERTY.							
78 REINSPECT ***** NOTES *****	1125 N PATTON ST	Active	5/07/13	6/17/13	2 CE		ib	
	OWNER WAS CONTACTED 5/30/13. HE STATED CONTRACTOR HAD NOT RECEIVED HIS CHECK SO HE HAD SENT ANOTHER CHECK 5/30/13 SO PROPERTY SHOULD BE MOWED BY WEEKEND OF 6/1/13.							
	STAFF CONTACTED CONTRACTOR 6/5/13. THEY ARE NO LONGER IN BUSINESS. OWNER HAS BEEN GIVEN A 10 DAY EXTENSION-6/17/13-TO RETAIN ANOTHER CONTRACTOR.							
29-CE-SUBSTANDARD BLDG ***** NOTES *****	806 N AUSTIN ST	CLOSED	5/01/13	5/02/13	2 awest		TORRES, DIANA	
	CITIZEN CALLED 5/1/13 WITH CONCERN'S ABOUT THIS PROPERTY BEING ABANDONED AND SUBSTANDARD STRUCTURE. SHE STATED THE ROOF IS SAGGING.							
TASK#/DESCRIPTION 66 INSPECT/VERIFY ***** NOTES *****	PROPERTY 806 N AUSTIN ST	STATUS Closed	ORIG DATE 5/01/13	DU DATE 5/02/13	P 2 CE	ASG GRP	ASG USR	RE
	STAFF INVESTIGATED. PROPERTY HAS ACTIVE UTILITY SERVICES. NO						ib	

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME
VIOLATION OF SUBSTANDARD STRUCTURE WAS FOUND AT THIS TIME.							
30-CE-HIGH WEEDS/GRASS ***** NOTES *****	1312 S CHURCH ST 5/1/13 STAFF REPORTED VIOLATION OF HIGH WEEDS AT LOCATION.	CLOSED	5/01/13	6/02/13	1 awest	GARCIA, EMILIO	
TASK#/DESCRIPTION 67 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 1312 S CHURCH ST SENT LETTER 5/1/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.	STATUS Closed	ORIG DATE 5/01/13	DU DATE 5/14/13	P 1 CE	ASG GRP west	USR RE
68 HIGHWEEDS/GRASS 117 REINSPECT ***** NOTES *****	1312 S CHURCH ST 1312 S CHURCH ST	Closed Closed	5/01/13 5/23/13	5/03/13 6/02/13	1 CE 1 CE	west ib	
STAFF OBSERVED OWNER HAS ABATED ISSUE. COMPLETED.							
41-CE-MISC VIOLATION ***** NOTES *****	711 WATERWOOD EMPLOYEE NOTIFIED US OF POSSIBLE VIOLATION.	ACTIVE	5/02/13	5/10/13	3 awest	KOPPES, JERRY	
TASK#/DESCRIPTION 94 INSPECT/VERIFY ***** NOTES *****	PROPERTY 711 WATERWOOD STAFF INVESTIGATING FOR ANY CODE VIOLATIONS.	STATUS Active	ORIG DATE 5/02/13	DU DATE 5/10/13	P 3 CE	ASG GRP ib	USR RE
35-CE-MISC VIOLATION ***** NOTES *****	725 S YOUNG ST EMAIL FROM FIX-IT-FORM FOR CODE VIOLATIONS/MOLD.	ACTIVE	5/06/13	5/08/13	1 awest	COTTON INVESTMENTS I	
TASK#/DESCRIPTION 81 INSPECT/VERIFY	PROPERTY 725 S YOUNG ST	STATUS Active	ORIG DATE 5/06/13	DU DATE 5/08/13	P 1 CE	ASG GRP ib	USR RE
42-CE-ABANDONED VEHICLE ***** NOTES *****	147 CIELO VISTA DR CITIZEN COMPLAINT OF HIGH WEEDS, JUNK & TRASH, JUNK VEHICLE AND LIVING IN RV ILLEGALLY.	CLOSED	5/06/13	6/02/13	5 awest	FRITTER, CLIFFORD D	
TASK#/DESCRIPTION 95 INSPECT/VERIFY ***** NOTES *****	PROPERTY 147 CIELO VISTA STAFF INVESTIGATED. FOUND PROPERTY TO BE IN VIOLATION OF ALL ISSUES.	STATUS Closed	ORIG DATE 5/06/13	DU DATE 5/07/13	P 5 CE	ASG GRP ib	USR RE
96 JUNK VEHICLE ***** NOTES *****	147 CIELO VISTA SENT LETTER GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO ABATE ALL ISSUES.	Closed	5/17/13	5/18/13	5 CE		west
121 NOTIFY VIOLATOR 122 REINSPECT	147 CIELO VISTA 147 CIELO VISTA	Closed Closed	5/23/13 5/23/13	5/24/13 6/02/13	5 CE 5 CE	west ib	
43-CE-ZONING VIOLATION ***** NOTES *****	142 CIELO VISTA DR STAFF OBSERVED ILLEGAL SIGN ON RESIDENTIAL STREET.	CLOSED	5/06/13	5/27/13	5 awest	SHERIDAN, JACK L	
TASK#/DESCRIPTION 97 INSPECT/VERIFY ***** NOTES *****	PROPERTY 142 CIELO VISTA OWNER CAME IN APPROXIMATELY 1:10 PM. SPOKE TO IGNACIO ABOUT REMOVING SIGN FROM END OF STREET. OWNER SAID HE WOULD TAKE CARE	STATUS Closed	ORIG DATE 5/06/13	DU DATE 5/07/13	P 1 CE	ASG GRP ib	USR RE

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME
45-CE-ZONING VIOLATION ***** NOTES *****	1903 BAY AVE DATA COLLECTION FORM WAS SUBMITTED STATING OWNER HAS GOAT LIVING IN HOME.	CLOSED	5/08/13	5/08/13	4 awest	ROZZELL, S REESE	
TASK#/DESCRIPTION 105 INSPECT/VERIFY ***** NOTES *****	PROPERTY 1903 BAY AVE	STATUS Closed	ORIG DATE 5/08/13	DU DATE 5/08/13	P ASG 4 CE	ASG USR ib	RE
36-CE-JUNK/TRASH ***** NOTES *****	508 N RACINE ST RECEIVED EMAIL FROM UTILITIES DEPT TO INVESTIGATE FOR JUNK AND TRASH.	ACTIVE	5/15/13	6/07/13	2 awest	BREWSTER, LOUIS G	
TASK#/DESCRIPTION 82 INSPECT/VERIFY ***** NOTES *****	PROPERTY 508 N RACINE ST	STATUS Closed	ORIG DATE 5/15/13	DU DATE 5/16/13	P ASG 2 CE	ASG USR ib	RE
83 NOTIFY VIOLATOR ***** NOTES *****	508 N RACINE ST SENT LETTER 5/15/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO CLEAN JUNK AND TRASH.	Closed	5/15/13	5/30/13	2 CE		awest
84 JUNK/TRASH LETTER 128 REINSPECT ***** NOTES *****	508 N RACINE ST 508 N RACINE ST RECEIPT SIGNED 5/22/13.	Closed Active	5/15/13 5/24/13	5/16/13 6/07/13	2 CE 2 CE		awest ib
37-CE-HIGH WEEDS/GRASS ***** NOTES *****	814 S YOUNG ST STAFF OBSERVED VIOLATION AT LOCATION.	ACTIVE	5/15/13	6/14/13	1 awest	HARVEY, SHARON D	
TASK#/DESCRIPTION 85 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 814 S YOUNG ST	STATUS Closed	ORIG DATE 5/15/13	DU DATE 5/30/13	P ASG 1 CE	ASG USR awest	RE
86 HIGHWEEDS/GRASS 142 REINSPECT ***** NOTES *****	814 S YOUNG ST 814 S YOUNG ST PLACARD PROPERTY WEEK OF 6/4/13.	Closed Active	5/15/13 6/04/13	5/16/13 6/14/13	1 CE 1 CE		awest ib
38-CE-HIGH WEEDS/GRASS ***** NOTES *****	1224 S CHURCH ST STAFF OBSERVED VIOLATION.	ACTIVE	5/16/13	6/14/13	1 awest	THOMPSON, VERDINE	
TASK#/DESCRIPTION 87 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 1224 S CHURCH ST	STATUS Closed	ORIG DATE 5/16/13	DU DATE 5/17/13	P ASG 1 CE	ASG USR awest	RE
88 HIGHWEEDS/GRASS ***** NOTES *****	RECEIPT SIGNED BY ONE OWNER 5/17/13.						
89 HIGHWEEDS/GRASS 90 HIGHWEEDS/GRASS 91 HIGHWEEDS/GRASS 107 REINSPECT ***** NOTES *****	1224 S CHURCH ST 1224 S CHURCH ST 1224 S CHURCH ST 1224 S CHURCH ST 10 DAYS FROM SIGNED RECEIPT TO REINSPECT. 2ND LETTER RETURNED UNSIGNED 6/4/13. STAFF HIRED CONTRACTOR TO MOW WEEK OF 6/5/13.	Closed Closed Closed Active	5/16/13 5/16/13 5/16/13 5/21/13	5/31/13 5/17/13 5/17/13 6/14/13	1 CE 1 CE 1 CE 1 CE		awest awest awest ib
39-CE-HIGH WEEDS/GRASS ***** NOTES *****	1021 LADY CLAIRE ST ACTIVE EMPLOYEE OBSERVED POSSIBLE VIOLATION AT LOCATION.	ACTIVE	5/16/13	6/11/13	2 awest	REICHERT FAMILY TRUS	

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME	RE
TASK#/DESCRIPTION 92 INSPECT/VERIFY 123 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 1021 LADY CLAIRE 1021 LADY CLAIRE SENT LETTER 5/24/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.	STATUS Closed Closed	ORIG DATE 5/16/13 5/23/13	DU DATE 5/17/13 6/03/13	2 CE	ASG GRP ib	ASG USR awest	RE
124 HIGHWEEDS/GRASS 140 REINSPECT ***** NOTES *****	1021 LADY CLAIRE 1021 LADY CLAIRE RECEIPT SIGNED 6/1/13.	Closed Active	5/23/13 6/01/13	5/24/13 6/11/13	2 CE 2 CE	ib	awest	
40-CE-JUNK/TRASH ***** NOTES *****	825 S MATHIS ST STAFF OBSERVED VIOLATION.	ACTIVE	5/16/13	6/10/13	1	awest	ENNIX, BONNETTA	
TASK#/DESCRIPTION 93 INSPECT/VERIFY 125 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 825 S MATHIS ST 825 S MATHIS ST WAITING FOR SIGNED RECEIPT.	STATUS Closed Active	ORIG DATE 5/16/13 5/23/13	DU DATE 5/17/13 6/10/13	1 CE	ASG GRP ib	ASG USR awest	RE
126 JUNK/TRASH LETTER ***** NOTES *****	825 S MATHIS ST SENT LETTER 5/24/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO REMOVE JUNK VEHICLE AND JUNK & TRASH.	Closed	5/23/13	6/03/13	1 CE		awest	
46-CE-HIGH WEEDS/GRASS ***** NOTES *****	114 N LIVE OAK ST STAFF REPORTED VIOLATION.	ACTIVE	5/20/13	6/10/13	2	awest	DYE, RONALD R	
TASK#/DESCRIPTION 106 NOTIFY VIOLATOR ***** NOTES *****	PROPERTY 114 N LIVE OAK SENT LETTER 5/24/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.	STATUS Active	ORIG DATE 5/20/13	DU DATE 6/10/13	2 CE	ASG GRP awest	ASG USR awest	RE
127 HIGHWEEDS/GRASS	114 N LIVE OAK	Closed	5/23/13	5/24/13	2 CE		awest	
49-CE-SUBSTANDARD BLDG ***** NOTES *****	1319 S LIVE OAK ST STAFF NOTIFIED OF HIGH WEEDS IN BACK YARD AND SUBSTANDARD STRUCTURE.	ACTIVE	5/23/13	6/13/13	1	awest	STROSSER, HENRY G	
TASK#/DESCRIPTION 137 INSPECT/VERIFY ***** NOTES *****	PROPERTY 1319 S LIVE OAK SEND LETTER TO MOW AND REPAIR OR DEMOLISH SUBSTANDARD STRUCTURE.	STATUS Closed	ORIG DATE 5/23/13	DU DATE 5/23/13	1 CE	ASG GRP ib	ASG USR ib	RE
138 NOTIFY VIOLATOR ***** NOTES *****	1319 S LIVE OAK SENT LETTER 5/30/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW AND REPAIR OR DEMOLISH SUBSTANDARD STRUCTURE IN BACK YARD.	Closed	5/30/13	6/14/13	1 CE		awest	
139 DILAPIDATED BLDG 141 REINSPECT ***** NOTES *****	1319 S LIVE OAK 1319 S LIVE OAK RECEIPT SIGNED 6/3/13.	Closed Active	5/30/13 6/03/13	5/31/13 6/13/13	1 CE 1 CE		awest ib	
47-CE-JUNK/TRASH ***** NOTES *****	1709 REDBIRD DR STAFF NOTIFIED OF VIOLATION OF TRASH AT LOCATION.	ACTIVE	5/30/13	6/15/13	1	awest	LEAL, JAMIE L	
TASK#/DESCRIPTION 131 INSPECT/VERIFY ***** NOTES *****	PROPERTY 1709 REDBIRD DR WILL SEND LETTER TO ABATE ISSUE OF TRASH AT LOCATION.	STATUS Closed	ORIG DATE 5/15/13	DU DATE 5/16/13	1 CE	ASG GRP ib	ASG USR ib	RE

INCIDENT#/DESCRIPTION	PROPERTY	STATUS	ORIG DATE	DU DATE	P	CREATED BY	CONTACT NAME			
132 NOTIFY VIOLATOR ***** NOTES *****	1709 REDBIRD DR SENT LETTER 5/30/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO CLEAN UP TRASH. RECEIPT SIGNED 6/4/13.	Closed	5/30/13	6/14/13	1 CE		awest			
133 JUNK/TRASH LETTER 165 REINSPECT ***** NOTES *****	1709 REDBIRD DR 1709 REDBIRD DR RECEIPT SIGNED 6/4/13.	Closed Active	5/30/13 6/05/13	5/31/13 6/15/13	1 CE 1 CE		awest ib			
48-CE-HIGH WEEDS/GRASS ***** NOTES *****	627 SUNSET DR STAFF NOTIFIED OF HIGH WEEDS AT LOCATION.	ACTIVE	5/30/13	6/14/13	1	awest	DOMINGUEZ, TONY			
TASK#/DESCRIPTION 134 INSPECT/VERIFY ***** NOTES *****	PROPERTY 627 SUNSET DR SEND LETTER TO MOW.	STATUS Closed	ORIG DATE 5/23/13	DU DATE 5/24/13	P 1 CE	ASG ib	GRP	ASG ib	USR	RE
135 NOTIFY VIOLATOR ***** NOTES *****	627 SUNSET DR SENT LETTER 5/30/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.	Active	5/30/13	6/14/13	1 CE			awest		
136 HIGHWEEDS/GRASS	627 SUNSET DR	Closed	5/30/13	5/31/13	1 CE			awest		

6-06-2013 2:44 PM

I N C I D E N T S T A T U S R E P O R T
T O T A L SINC CODE: * - All
STATUS: * - AllUSER: * - All
GROUP: CE
PRIORITY: * - All
TYPE: Call CenterORIGINATION: 8/22/
DUE: 0/00/
RESOLUTION: 0/00/

STATUS	PRIORITY									TOTAL
	0	1	2	3	4	5	6	7	8	
ACTIVE	13	5	5	1						24
CLOSED	9	6		4		3				22
VOIDED	3									3
SUSPENDED										
TOTALS	25	11	5	5	3					49

SEQUENCES	
ORIG_DATE	COUNT
20120822	1
20121008	1
20130116	1
20130301	2
20130308	1
20130318	1
20130322	1
20130325	1
20130326	1
20130327	2
20130401	1
20130416	1
20130417	4
20130418	2
20130423	3
20130424	1
20130426	1
20130429	2
20130430	1
20130501	3
20130502	1
20130506	3
20130507	1
20130508	4
20130515	2
20130516	3
20130520	1
20130523	1
20130530	2
TOTAL INCIDENTS	49

SELECTION CRITERIA

SEQUENCE

1ST SEQUENCE	Origination
2ND SEQUENCE	None
3RD SEQUENCE	None

INCIDENT

CODE	* - All
STATUS	* - All

DATES

ORIGINATION	8/22/2012 THRU 6/05/2013
DUE	0/00/0000 THRU 99/99/9999
RESOLUTION	0/00/0000 THRU 99/99/9999

FORMAT

FORMAT LEVEL	DETAIL
TOTALS SUMMARY	YES
INCIDENT NOTES	YES
TASKS	YES
TASK NOTES	YES
BREAK BY SEQUENCE	NO
PRINT	Resolved By
USER	* - All
TOTALS SUMMARY	YES
PRIORITY	* - All
TYPES	Call Center

** END OF REPORT **