

INCIDENT STATUS REPORT
CODE ENFORCEMENT

1 OF 5

INC CODE: * -
STATUS: * -

All USER: * - All
All GROUP: CE
TYPE: Call Center

ORIGINATION: 8/22/13 RES DATE
THRU 4/2/14

INCIDENT#/DESCRIPTION PROPERTY STATUS ORIG DATE DUE DATE P CREATED BY

10-CE-MISC VIOLATION ***** NOTES *****	206 ROYAL OAKS DR ACTIVE 8/22/12 5/31/13 3 awest STAFF INVESTIGATED. PROPERTY AND POOL IS SECURE - NO VIOLATION AT THIS TIME. WILL SEND LETTER 9/4/12 GIVING PROPERTY OWNERS 10 DAYS FROM RECEIPT OF LETTER TO CLEAN STAGNANT POOL. AWAITING RECEIPT. PLACARD PROPERTY 9/25/12. OWNER DECEASED. MORTGAGE COMPANY HAS CONTACTED US 10/5/12. THEY WILL HIRE CONTRACTOR TO ABATE ISSUES. MORTGAGE COMPANY WAS CONTACTED 11/9/12. THE HAVE STATED THEY ARE IN THE PROCESS OF HIRING A CONTRACTOR TO TAKE CARE OF PROPERTY. 11/13/12 DIANA HAS REQUEST FROM THE RCC HOME OWNERS ASSOC. FOR WRITTEN DOCUMENTATION OF WHAT IS BEING DONE THERE. CALLED MORTGAGE COMPANY 11/26/12 - THEY HAVE HIRED A REALTOR & GAVE APPROVAL FOR BEE REMOVAL AND POOL COVER TO BE PLACED ON 11/1/12. 20 DAY CONTINUANCE GRANTED TO ABATE ISSUE. NO WORK HAS BEEN DONE TO PROPERTY AS OF 12/28/12. WILL CONTACT BANK TO DISCUSS ISSUE, AND WILL REVIEW THIS CASE WITH CITY ATTORNEY. STAFF WAS CONTACTED 1/18/13 BY BANK & AGENT FOR BANK. STAFF EMAILED PICTURES TO AGENT TO VERIFY WORK TO BE DONE. BANK WILL CONTACT STAFF A.S.A.P. STAFF WILL COLLABORATE WITH CITY ATTORNEY. SENT LETTERS TO RESPONSIBLE PARTIES 4/17/13 GIVING THEM 10 DAYS TO CLEAN & MAINTAIN SWIMMING POOL.	LETTER RECEIVED	4/30/13
63 REINSPECT ***** NOTES *****	206 ROYAL OAKS 8/22/12 5/31/13 3 CE OWNER RECEIPT SIGNED 4/25/13. MORTGAGE CO. RECEIPT SIGNED 4/24/13. 5/16/13 STAFF OBSERVED NO WORK HAS BEEN DONE. REFERRED TO CITY ATTORNEY FOR ASSISTANCE.		
17-CE-ABANDONED VEHICLE ***** NOTES *****	101 W FIFTH ST ACTIVE 3/08/13 5/24/13 1 awest SENT LETTER 3/8/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO REMOVE JUNK VEHICLES. RECEIPT RETURNED UNSIGNED 4/1/13. NO WORK OBSERVED, WILL PLACARD PROPERTY WEEK OF 4/1/13. OWNER HAS BEEN NOTIFIED IN PERSON -GIVEN 30 DAYS TO COMPLY. FILED WITH COURT SYSTEM 6/17/13 FOR FURTHER ACTION.		
39 REINSPECT 111 CHARGES FILED ***** NOTES *****	101 W FIFTH ST 3/08/13 5/12/13 1 CE 101 W FIFTH ST 5/23/13 5/24/13 1 CE NO WORK HAS BEEN DONE TO ABATE ISSUE. CHARGES ARE BEING FILED WITH COURT. COURT COMPLAINT # 05000028-201301045 SIGNED 6/16/13. COURT DATE 7/18/13-PENDING WARRANT. COURT CHANGED CURRENT STATUS TO FTA PROGRAM ON 11/6/13. PENDING COURT AS OF 1/21/14.	VIOLATION CONTINUES CHARGES FILED	5/23/13 5/23/13 11/6/13
1148-CE-JUNK/TRASH ***** NOTES *****	2324 LADY CLAIRE ST ACTIVE 12/13/13 5/01/14 3 awest STAFF OBSERVED SEVERAL VIOLATIONS AT PROPERTY AND ADJACENT PROPERTIES BELONGING TO SAME OWNER - JUNK/TRASH, JUNK VEHICLES/BOATS, ILLEGAL DUMPING AND HIGH WEEDS.		
1726 NOTIFY VIOLATOR ***** NOTES *****	2324 LADY CLAIRE 12/13/13 1/03/14 3 CE SENT LETTER 12/20/13 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO ABATE ISSUES. LETTER DELAYED IN MAILING DUE TO COMPUTER ISSUES.	LETTER RECEIVED	1/14/14
1768 REINSPECT ***** NOTES *****	2324 LADY CLAIRE 1/03/14 1/13/14 3 CE RECEIPT SIGNED 1/3/14. STAFF RE-INSPECTED 1/15/14. NO WORK HAS BEEN OBSERVED. FILE COMPLAINT WITH COURT 1/16/14.	VIOLATION CONTINUES	1/16/14
1781 RESOLVE VIOLATION ***** NOTES *****	2324 LADY CLAIRE 1/16/14 1/17/14 3 CE PREPARED COMPLAINT TO BE FILED WITH COURT 1/16/14.	CHARGES FILED	1/16/14
1782 ISSUED COMPLAINT ***** NOTES *****	2324 LADY CLAIRE 1/16/14 5/01/14 3 CE COMPLAINT IN COURT. UPDATED PERSONAL INFORMATION ON COMPLAINT. RESUBMITTED TO COURT 3/10/14. CITATION #05000058 DOCKET # 201400701-ARRAIGNMENT DATE 3/25/14 AT 9:00 A.M. FTA-PENDING WARRANT-30 DAYS.		

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1311-CE-JUNK/TRASH ***** NOTES *****	1501 MALLARD DR	ACTIVE	1/23/14	4/25/14	1 awest			
1927 JUNK/TRASH LETTER ***** NOTES *****	1501 MALLARD DR	1/23/14	1/24/14	1 CE	STAFF OBSERVED VIOLATION OF JUNK/TRASH AT LOCATION. SENT LETTER TO OWNER.	Printed	1/24/14	
1928 JUNK/TRASH LETTER ***** NOTES *****	1501 MALLARD DR	1/23/14	1/24/14	1 CE	SENT LETTER TO OCCUPANT.	Printed	1/24/14	
1926 NOTIFY VIOLATOR ***** NOTES *****	1501 MALLARD DR	1/23/14	2/07/14	1 CE	SEND LETTER TO OWNER & OCCUPANT 1/23/14. RECEIPT SIGNED BY OCCUPANT 1/27/14.	LETTER RECEIVED	1/29/14	
1961 REINSPECT ***** NOTES *****	1501 MALLARD DR	1/29/14	2/06/14	1 CE	STAFF RE-INSPECTED 2/18/14. NO PROGRESS WAS OBSERVED. WILL FILE CHARGES FOR JUNK & TRASH ON PROPERTY. WILL HIRE CONTRACTOR TO CLEAN JUNK & TRASH IN R-O-W.	VIOLATION CONTINUES	2/19/14	
2065 RESOLVE VIOLATION ***** NOTES *****	1501 MALLARD DR	2/19/14	3/21/14	1 CE	RECEIPT TO OWNER RETURNED UNSIGNED 2/25/14. SENT INVOICE FOR CLEANUP ON RIGHT-OF-WAY 3/6/14 GIVING OWNER 30 DAYS TO PAY INVOICE. HIRE CONTRACTOR TO CLEAN JUNK & TRASH FROM PROPERTY WEEK OF 3/6/14.	CHARGES FILED	3/26/14	
2322 ISSUED COMPLAINT	1501 MALLARD DR	3/26/14	4/25/14	1 CE				
1468-CE-MISC VIOLATION ***** NOTES *****	10 HWY 35 S	ACTIVE	2/26/14	4/03/14	2 awest	STAFF OBSERVED 2/26/14 POSSIBLE VIOLATION OF SCROLLING LIGHTED SIGN.		
2116 INSPECT/VERIFY ***** NOTES *****	10 HWY 35 S L4	2/26/14	2/28/14	2 CE	CODE OFFICER WILL INSPECT. VIOLATION FOUND.	VIOLATION FOUND	2/27/14	
2117 NOTIFY VIOLATOR ***** NOTES *****	10 HWY 35 S L4	Closed	2/27/14	2/28/14	2 CE	VERBAL NOTICE GIVEN TO OCCUPANT - VIOLATION OF 60 SECOND DELAY ON SCROLLING MESSAGE. THEY WILL HAVE IT FIXED WITHIN NEXT 10 DAYS.	VERBAL NOTICE GIVEN	2/27/14
2118 REINSPECT ***** NOTES *****	10 HWY 35 S L4	2/27/14	4/03/14	2 CE	RE-INSPECTED 3/10/14. SIGN HAS NOT BEEN CORRECTED. SEND VIOLATION LETTER. SENT VIOLATION LETTER 3/20/14 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO CORRECT ELECTRONIC CHANGABLE COPY SIGN. RECEIPT SIGNED 3/24/14.	LETTER RECEIVED	4/3/14	
1472-CE-ABANDONED VEHICLE ***** NOTES *****	1123 S PEARL ST	ACTIVE	3/03/14	4/15/14	1 awest	CITIZEN COMPLAINT OF JUNK CAR, JUNK & TRASH AND HIGH WEEDS AT LOCATION. STAFF WILL INSPECT 3/3/14.	VIOLATION FOUND	
2123 NOTIFY VIOLATOR ***** NOTES *****	1123 S PEARL ST	3/05/14	3/19/14	1 CE	STAFF INSPECTED PROPERTY AND FOUND VIOLATIONS AS LISTED ABOVE. SEND LETTERS 3/6/14. MAILED LETTERS TO OWNER & OCCUPANT 3/7/14 GIVING 10 DAYS FROM RECEIPT OF LETTER TO REMOVE JUNK/TRASH, JUNK VEHICLE AND MOW PROPERTY. RECEIPT SIGNED 3/12/14.	LETTER RECEIVED	3/14/14	
2252 REINSPECT ***** NOTES *****	1123 S PEARL ST	3/14/14	4/15/14	1 CE	OWNER'S BROTHER CAME IN 3/14/14 AND ASKED FOR EXTENSION TO REMOVE JUNK VEHICLE, JUNK & TRASH AND MOW PROPERTY. STAFF GRANTED EXTENSION TO 3/31/2014. OCCUPANT RECEIPT RETURNED UNSIGNED 3/17/14. ADDITIONAL EXTENSION GRANTED BY STAFF TO 4/15/14.			
1473-CE-JUNK/TRASH ***** NOTES *****	1302 HWY 35 N	ACTIVE	3/05/14	4/21/14	2 awest	CITY STAFF OBSERVED POSSIBLE VIOLATION OF DUMPSTER ENCLOSURE IN DISREPAIR.		
2124 INSPECT/VERIFY ***** NOTES *****	1302 HWY 35 N L2	3/05/14	3/06/14	2 CE	STAFF INSPECTED-FOUND VIOLATION. SEND LETTERS 3/6/14	VIOLATION FOUND	3/6/14	
2127 NOTIFY VIOLATOR ***** NOTES *****	1302 HWY 35 N L2	3/06/14	3/20/14	2 CE	SENT LETTERS 3/7/14 GIVING OWNER & CORPORATE OFFICE 10 DAYS FROM RECEIPT OF LETTER TO REPAIR DILAPIDATED FENCING/BUFFER AROUND DESIGNATED REFUSE COLLECTION AREA. RECEIPT SIGNED 3/10/14.	LETTER RECEIVED	3/11/14	
2214 REINSPECT ***** NOTES *****	1302 HWY 35 N L2	3/11/14	4/21/14	2 CE	2ND RECEIPT SIGNED 3/10/14. STAFF RE-INSPECTED 3/25/14. NO CHANGE-VIOLATION REMAINS. CONTACTED OWNER 4/1/14. HE STATED HE HAS HIRED A FENCE CONTRACTOR TO CONSTRUCT A CUSTOMIZED ENCLOSURE FOR THE DUMPSTER. WILL MONITOR LOCATION FOR FURTHER PROGRESS.			

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1476-CE-ZONING VIOLATION ***** NOTES *****	627 SUNSET DR	CLOSED	3/05/14	3/21/14	1 awest	
		STAFF OBSERVED VIOLATION OF MOBILE HOME REMOVED FROM PROPERTY AND RV PLACED ON PROPERTY INSIDE CITY LIMITS. SEND LETTER.				
2128 NOTIFY VIOLATOR ***** NOTES *****	627 SUNSET DR	3/05/14	3/20/14	1 CE		LETTER RECEIVED 3/11/14
		SENT LETTER 3/7/14 GIVING OWNER 10 DAYS FROM RECEIPT OF LETTER TO REMOVE RECREATIONAL VEHICLE FROM PROPERTY. RECEIPT SIGNED 3/10/14.				
2213 REINSPECT ***** NOTES *****	627 SUNSET DR	3/11/14	3/21/14	1 CE		VIOLATION RESOLVED 3/26/14
		STAFF RE-INSPECTED PROPERTY 3/25/14. RV HAS BEEN REMOVED AND VIOLATION RESOLVED. COMPLETED.				
1533-CE-ZONING VIOLATION ***** NOTES *****	2301 LONE STAR RD	CLOSED	3/07/14	3/21/14	5 awest	
		CITIZEN COMPLAINT 3/7/14 OF RECREATIONAL VEHICLE ON VACANT PROPERTY. POSSIBLY BEING LIVED IN. POSSIBLY BURNING REFUSE WITHIN CITY LIMITS. STAFF WILL INVESTIGATE 3/10/14.				
2191 INSPECT/VERIFY ***** NOTES *****	2301 LONE STAR RD	3/07/14	3/08/14	5 CE		VIOLATION FOUND 3/10/14
		STAFF INSPECTED PROPERTY 3/7/14. FOUND RECREATIONAL VEHICLE ON PROPERTY. NO PERMANENT RESIDENCE ON PROPERTY. VIOLATION FOUND OF ILLEGALLY PARKED RV ON VACANT LOT. SEND LETTER.				
2192 NOTIFY VIOLATOR 2257 REINSPECT ***** NOTES *****	2301 LONE STAR RD	3/10/14	3/23/14	5 CE		LETTER RECEIVED 3/18/14
	2301 LONE STAR RD	3/18/14	3/21/14	5 CE		VIOLATION RESOLVED 3/28/14
		RECEIPT SIGNED 3/11/14. STAFF RE-INSPECTED 3/27/14. RV HAS BEEN REMOVED FROM PROPERTY. COMPLETED.				
1536-CE-HIGH WEEDS/GRASS ***** NOTES *****	512 S AUSTIN ST	ACTIVE	3/10/14	4/15/14	2 awest	
		STAFF OBSERVED VIOLATION OF HIGH WEEDS AT LOCATION ON 3/10/14.				
2195 NOTIFY VIOLATOR ***** NOTES *****	512 S AUSTIN ST	3/10/14	3/25/14	2 CE		LETTER RECEIVED 3/18/14
		SENT LETTER 3/12/14 GIVING OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.				
2256 REINSPECT ***** NOTES *****	512 S AUSTIN ST	3/18/14	4/15/14	2 CE		
		RECEIPT SIGNED 3/15/14. OWNER CONTACTED STAFF 3/25/14. SAID SHE HAD BEEN OUT OF TOWN AND HAD A MISCOMMUNICATION WITH HER MOWING CONTRACTOR. PROPERTY WILL BE MOWED THIS WEEK. EXTENTION GRANTED TO 3/31/14. ADDITIONAL EXTENSION TO 4/15/14 GRANTED BY STAFF DUE TO RAIN DELAY.				
1537-CE-HIGH WEEDS/GRASS ***** NOTES *****	509 S WATER ST	ACTIVE	3/10/14	4/15/14	2 awest	
		STAFF OBSERVED VIOLATION OF HIGH WEEDS AT LOCATION ON 3/10/14. SEND LETTER.				
2196 NOTIFY VIOLATOR ***** NOTES *****	509 S WATER ST	3/10/14	3/25/14	2 CE		LETTER RECEIVED 3/20/14
		SENT LETTER 3/12/14 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.				
2284 REINSPECT ***** NOTES *****	509 S WATER ST	3/20/14	4/15/14	2 CE		
		RECEIPT SIGNED 3/17/14. EXTENSION TO 4/15/14 GRANTED BY STAFF DUE TO RAIN DELAY.				
1538-CE-HIGH WEEDS/GRASS ***** NOTES *****	518-522 S AUSTIN ST	ACTIVE	3/10/14	4/15/14	2 awest	
		STAFF OBSERVED VIOLATION 3/10/14 OF HIGH WEEDS AT LOCATION. SEND LETTER.				
2197 NOTIFY VIOLATOR ***** NOTES *****	518-522 S AUSTIN ST	3/10/14	3/25/14	2 CE		LETTER RECEIVED 3/18/14
		SENT LETTER 3/12/14 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO MOW.				
2258 REINSPECT ***** NOTES *****	518-522 S AUSTIN ST	3/18/14	4/15/14	2 CE		
		RECEIPT SIGNED 3/15/14. STAFF GRANTED EXTENSION TO 4/15/14 DUE TO RAIN DELAY.				
1545-CE-MISC VIOLATION ***** NOTES *****	1319 S LIVE OAK ST	CLOSED	3/10/14	3/31/14	1 awest	
		FIX-IT-FORM COMPLAINT 3/10/14 OF TREES GROWING OVER PROPERTY LINE TO NEIGHBOR'S YARD AND EXCESSIVE CATS AT LOCATION.				
2205 INSPECT/VERIFY ***** NOTES *****	1319 S LIVE OAK	3/10/14	3/31/14	1 CE		NO VIOLATION 4/1/14
		STAFF INSPECTED 3/10/14. TREES GROWING OVER PROPERTY LINE MAY BE CIVIL MATTER. FURTHER INVESTIGATION IS NEEDED. ANIMAL CONTROL WILL BE NOTIFIED FOR EXCESSIVE DOMESTIC ANIMALS. AFTER FURTHER INVESTIGATION, CAT ISSUE WAS TURNED OVER TO ANIMAL CONTROL AND TREES ARE NOT A VIOLATION AT THIS TIME. COMPLETED.				

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1546-CE-ZONING VIOLATION ***** NOTES *****	620 S VERNE ST	CLOSED	3/10/14	3/29/14	1 awest	
		CITIZEN COMPLAINT 3/14/14 OF POSSIBLE VIOLATION - LIVING IN RECREATIONAL VEHICLE IN R-2 ZONE.				
2207 INSPECT/VERIFY ***** NOTES *****	620 S VERNE ST	3/10/14	3/12/14	1 CE		VIOLATION FOUND
		STAFF INSPECTED - FOUND RV TO BE HOOKED UP TO ELECTRICAL AND WATER SERVICES. SEND LETTER.				3/11/14
2208 NOTIFY VIOLATOR ***** NOTES *****	620 S VERNE ST	3/11/14	3/24/14	1 CE		LETTER RECEIVED
		SENT LETTER 3/11/14 GIVING OWNER 10 DAYS FROM RECEIPT OF LETTER TO DISCONNECT AND REMOVE RV FROM PROPERTY.				3/20/14
2290 REINSPECT ***** NOTES *****	620 S VERNE ST	3/19/14	3/29/14	1 CE		VIOLATION RESOLVED
		RECEIPT SIGNED 3/19/14. OWNER CAME IN 3/20/14. HE WAS UNAWARE THAT IT WAS A VIOLATION TO HAVE SOMEONE STAYING IN HIS RV. HE WILL RESOLVE THE VIOLATION WITHIN THE WEEK. STAFF RE-INSPECTED 4/1/14- VIOLATION HAS BEEN RESOLVED. COMPLETED.				4/1/14
1589-CE-WORK W/O PERMIT ***** NOTES *****	107 GAGON ST	CLOSED	3/18/14	4/07/14	2 awest	
		CITIZEN COMPLAINT 3/17/14. STAFF INSPECTED - FOUND VIOLATION OF MANUFACTURED HOME BEING PLACED ON PROPERTY LOCATION. NO PERMIT HAS BEEN OBTAINED FOR THIS MOVE. SEND LETTER.				
2260 NOTIFY VIOLATOR ***** NOTES *****	107 GAGON ST	3/18/14	4/03/14	2 CE		LETTER RECEIVED
		SENT LETTER 3/20/14 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO CONTACT OUR OFFICE TO DISCUSS PERMIT. CUSTOMER CONTACTED US BY PHONE 3/26/14. SHE HAS HIRED ANOTHER CONTRACTOR TO COMPLETE REPLACEMENT MANUFACTURED HOME AS PER REQUIRED CODES.				3/28/14
2340 REINSPECT ***** NOTES *****	107 GAGON ST	3/28/14	4/07/14	2 CE		VIOLATION RESOLVED
		RECEIPT SIGNED 3/27/14. PERMIT # B130762 WAS PULLED AND FINE WAS PAID 3/28/14. COMPLETED.				3/28/14
1646-CE-JUNK/TRASH ***** NOTES *****	1502 MALLARD DR	ACTIVE	3/25/14	4/07/14	1 awest	
		CITIZEN COMPLAINT OF JUNK & TRASH AT LOCATION. STAFF INSPECTED 3/24/14. FOUND PROPERTY TO BE IN VIOLATION. SEND LETTER.				
2321 NOTIFY VIOLATOR ***** NOTES *****	1502 MALLARD DR	3/25/14	4/07/14	1 CE		LETTER RECEIVED
		SENT LETTER 3/25/14 GIVING PROPERTY OWNER 10 DAYS FROM RECEIPT OF LETTER TO CLEAN JUNK & TRASH FROM PROPERTY. OWNER CAME IN 3/28/14. NOTIFIED THEM THE MOTOR HANGING FROM THE TREE NEEDS TO BE REMOVED.				3/28/14
2339 REINSPECT ***** NOTES *****	1502 MALLARD DR	3/28/14	4/07/14	1 CE		
		RECEIPT SIGNED 3/27/14.				
1662-CE-ABANDONED VEHICL ***** NOTES *****	703 S MATHIS ST	ACTIVE	3/31/14	4/14/14	1 awest	
		CITIZEN COMPLAINT 3/31/14 OF JUNK VEHICLE AT LOCATION. STAFF INSPECTED-SEND LETTER.				
2341 NOTIFY VIOLATOR	703 S MATHIS ST	3/31/14	4/14/14	1 CE		
1667-CE-ABANDONED VEHICL ***** NOTES *****	747 S MATHIS ST	ACTIVE	3/31/14	4/14/14	1 awest	
		STAFF OBSERVED VIOLATION OF JUNK VEHICLE 3/31/14. SEND LETTER.				
2346 NOTIFY VIOLATOR	747 S MATHIS ST	3/31/14	4/14/14	1 CE		

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CITY SECTORS (SEE MAP)

1 2 3 4 5

TOTALS

ACTIVE	7	4	2	0	0	13
STATUS CLOSED	2	2	0	0	1	5
TOTALS	9	6	2	0	1	18

** END OF REPORT **

