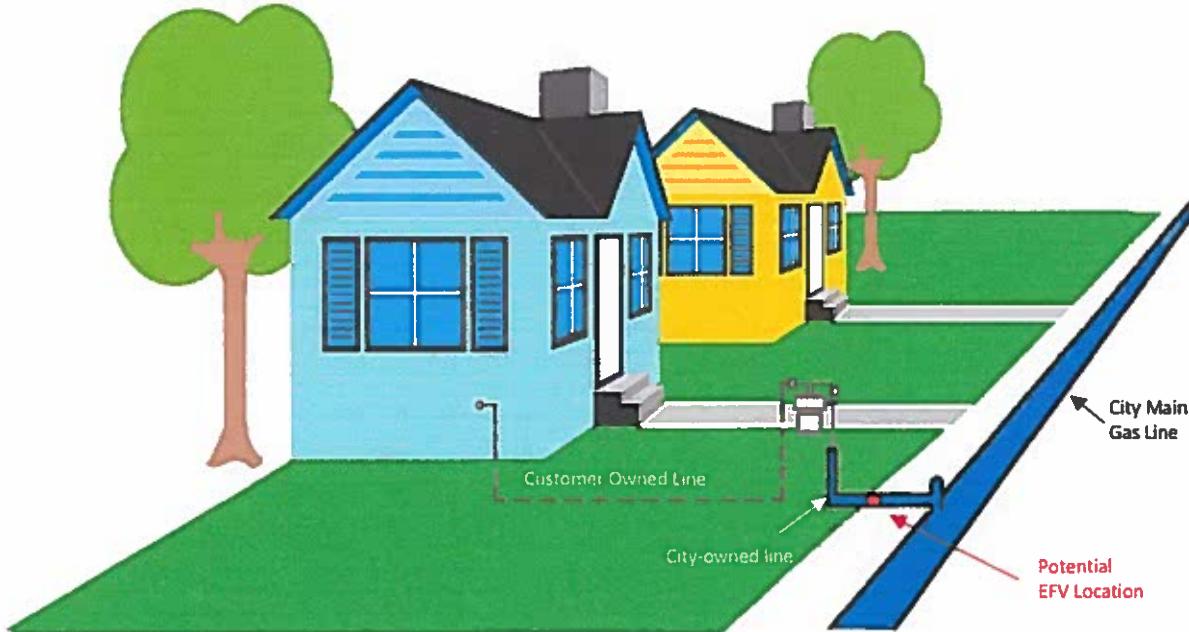




EXCESS FLOW VALVE CUSTOMER NOTIFICATION

A recent federal regulation concerning gas pipeline safety requires all natural gas utilities to notify its customers of their right to request installation of an Excess Flow Valve (EFV). An EFV is a safety device installed by the City of Rockport inside a city-owned service line as near as practical to the gas main. EFV's are designed to shut off, or significantly reduce, the flow of natural gas if a service line downstream of the EFV is broken or severed. An EFV does not protect against leaks on customer house piping or appliances.

Many customers already have an EFV installed on their existing service line. Due to operating characteristics and limitations, in some instances, EFVs cannot be installed. Customers requesting an EFV installation may be responsible for paying for the cost and will be provided with an estimated cost and time frame for installation. The installation of an EFV will be scheduled at a mutually agreeable date pending the approval of city permits, scheduling of line locates and weather conditions.



If you have any questions or would like to schedule EFV installation, please call 361-790-1160.